



Theresa Green Equestrian Services

<https://www.theresagreenequestrianservices.com>

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Rules and Guidelines

1. **Paperwork:** All forms must be completed and signed prior to your assessment/event, including our Physician Consent form signed, by a doctor if you are doing therapeutic riding/activities.
2. **Payment:** in full is expected BEFORE the start of each riding lesson/session/event. Make ups will be available if we need to cancel. *If we need to cancel, we will give notice via text as soon as possible. Reasons why we might need to cancel: rain, wind, temperature, and instructor illness. We try our best to not have to cancel, but we cannot control the weather.*
3. **Cancellations/No shows:**
 - **Riding Lessons:** Cancellations received more than 24 hours of the scheduled riding lesson time, will be offered a reschedule within one (1) week. Cancellations received less than 24 hours before the scheduled riding lesson time will be considered a no show and be charged the full lesson fee. The only exception will be for illness and emergencies. Participants/parents must **call (520)333-7719** to inform us, to prevent being charged as a no show. If you have purchased a package, a lesson will automatically be deducted, and no make-ups will be offered. If you pay per lesson, you will be asked to make an electronic payment for no shows. No refunds are available.
 - **Events:** Cancellations received less than 24 hours before the scheduled event will be charged the full event cost. Cancellations received more than 24 hours before the scheduled event will be offered to come to sign up for the next event. No refunds are available.
4. **Lessons/Events:** run back-to-back. Please make every effort to be at least 10 minutes early. If you arrive more than 15 minutes late, for an hour-long lesson/event, and 5 minutes late, for a half hour lesson/event, you will forfeit your lesson/event that day, and will be charged the full lesson/event fee.
5. **Weather:** There is only so much we can do about the weather, and we may need to cancel/reschedule lessons due to weather. We do not ride when it is 103° or over due to the stress it puts on the riders and horses. We put the safety of our students and families first, and do not want to take any risks with you trying to get to or from the property. If we need to cancel or reschedule due to weather concerns, we will let you know as soon as we make the decision to do so. We offer unmounted zoom lessons when the weather is poor, and we cannot ride. Reschedules are available if we need to cancel.
6. **Apparel:**
 - Riders are expected to be dressed appropriately to ride at the time of the lesson. Appropriate apparel for riding includes long pants, a shirt with that covers the torso and has at least 1-inch straps, boots with a small heel, between ¼ inch and 1 inch that do not have deep ridges on the sole. Everyone must always wear a helmet while mounted to reduce the chance of injury. Horses are 1000lb plus animals that have a mind of their own. Even the very best of riders still come off from time to time. * If you are unable to adhere to this dress code due to disability, please discuss appropriate adaptations with Theresa Green. *
 - Appropriate apparel for unmounted lessons/events includes closed toe shoes, shorts or pants, and a shirt that covers the mid-drift.
 - Visitors/Family: please wear closed toe shoes to the ranch.

Horseback riding and farm animal events are an outside activity, please be prepared for the weather at the time of the lesson. We suggest sunscreen, and a sunhat for unmounted events and spectators.

Initials: _____

7. **General Guidelines:** Family and friends of participants are welcome to observe riding lessons, if it is not a distraction to the participant. Siblings are welcome but must always be under the supervision of an adult. Please leave your pets at home, apart from certified service animals.
8. **Drugs/Alcohol/Smoking:** The use of any illegal drugs, alcohol or smoking will not be allowed on the premises at any time.
9. **Farm Animals:** We are a farm with farm animals. Most of the animals are friendly, however, do not enter the pen of any animal that you have not had direct permission to enter. If there is an animal you would like to visit, please ask. We would be happy to help you visit the animals if we have time.
10. **Approaching Horses:** Please use common sense horse knowledge to tell if it is safe to approach a horse. Talk to them as you approach, watch their face to see if they want you to approach them. If they pin their ears to the back of their head, stop, and do not approach. If this is the horse you are supposed to get for your lesson, get help from your instructor.
11. **Visiting:** Please keep visiting the farm to when we are at the property, unless otherwise arranged. If you would like to visit with the animals, please check to make sure we will be there. When visiting with the animals, do not remove them from their enclosures or enter their enclosures without permission. Please use common horse sense to know which of the horses will allow you to approach.
12. **Treats:** All animals love treats. You are welcome to bring treats to feed the animal you worked with. We can only give treats to the animals we have you working with. Some animals have special diets and giving them the wrong kind of treat could make them very sick. We know the diets of the animals and know what is safe to feed them. Common treats are apples, carrots, green beans, celery, banana, watermelon, mints, and animal type specific cookies. Not all animals like the same snacks, if you are not sure if something is safe, please ask.

DISCRIMINATION DISCLOSURE

It is the policy of Theresa Green Equestrian Services to provide equal opportunity for all persons and to prohibit unlawful discrimination because of race, color, national origin, disability, age, sex, sexual orientation, gender expression, gender identity, religion or political beliefs. This policy applies to all participants, potential participants, volunteers and employees.

I acknowledge, and fully understand the above rules and guidelines to participate in activities with Theresa Green Equestrian Services.

Participant/Parent/Guardian's Signature

Date